Integrating Victim Services across Multiple Agencies

Central Bucks Regional PD (PA), Plumstead Township PD, Buckingham Township PD, Doylestown Township PD, and Delaware Valley University

**67,651 total population**

4 police departments

1 Victim Services Unit (VSU)

Each department has different perceptions and cultures, as well as different operations and records systems.

**Where are there gaps in training?**

Analyzing victim service integration and understanding each agency’s culture/personnel perception of their role in victim services will help identify gaps in training.

**Methods:**

**Quantitative**

Analyzing past reports, focusing on victim characteristics, types of support used, number of officer training hours, use of lethality assessment, VSU statistics

**Qualitative**

Conduct interviews with command staff/supervisors & VSU staff

Survey all officers about perceptions, cultural differences between departments, & police role in victim response

**Implications:**

- Streamline integration of victim services across multi-agency collaboration
- Effect positive police culture with appropriate training
- Support sustainability of victim services

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